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Dear ,

The Group Super planned merger is progressing well and remains subject to finalising an agreement with Australian Retirement Trust and to the agreement becoming unconditional.

We remain confident of a successful outcome, and expect that the timing of the merger is likely to be later this year or early 2024.

Merger update:

- Merger timing is likely to be later this year and/or early 2024.
- A limited services period will occur.
- Consider planning and the future timing of future withdrawals and other transactions.
- Details of changes and the limited services period will be sent before the merger.

A limited services period will occur

If the merger proceeds, there will be a limited services period while we merge with Australian Retirement Trust.

The complex process of transferring our members' accounts will take a number of weeks to complete and there will be a period where your transactions will not be processed until after the limited services period ends. You will continue to have read-only access to your account online until the merger.

Pre-merger checklist

In the meantime, there are some things you might like to consider in relation to your Retirement Access account before the merger date.



Download copies of your historical benefit statements – at Australian Retirement Trust you'll be able to access your past three years of benefit statements. If you'd like to keep earlier statements, consider downloading them from Group Super Online before the merger.



Check your preferred contact details are recorded correctly – Australian Retirement Trust will primarily communicate with you via email. To check your details are up to date, log into [Group Super Online](#) or call us on 1800 023 928.



Planning a withdrawal over the coming months? We'll let you know beforehand of when the limited services period will start. You may want to consider the timing of the limited services period and its impact on when you might need to send us the *Withdrawal request form* available from oursuperfund.com.au/forms.



Planning a one-off payment to your financial adviser for financial advice services about your Retirement Access account? You may want to consider returning the *Request to pay advice fee* form available from oursuperfund.com.au/forms before the start of the limited services period.

When will you find out more?

Should the merger occur, we'll write to you beforehand to let you know all the important information you need to be aware of, including when the limited services period will commence and how you'll access your account after the merger date.

We're here to help

You can find more information and answers to other questions about the merger by visiting www.oursuperfund.com.au/merger. Or you can give us a call on 1800 023 928 between 8am and 7pm (AEST/AEDT) Monday to Friday, or +61 8306 0977 if you are calling from overseas.



1800 023 928
(8am-7pm AEST)



Contact us



oursuperfund.com.au

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