

# Service providers

The trustee of the fund does not directly employ any staff but instead outsources the activities required to support the fund’s operations and management to a range of specialist service providers. Each outsourced provider is subject to an assessment process prior to appointment, as well as ongoing reviews and monitoring in accordance with the outsourcing agreements that the trustee puts in place for each provider. The trustee’s current service providers are outlined below.

## Outsourced agreements

Executive management and trustee administration	<ul style="list-style-type: none"> <li>Commonwealth Bank of Australia (ABN 48 123 123 124) – Trustee Services, Legal &amp; Group Governance</li> </ul>
Member administration	<ul style="list-style-type: none"> <li>Mercer Outsourcing (Australia) Pty Ltd (ABN 83 068 908 912)</li> </ul>
Investment administration	<ul style="list-style-type: none"> <li>State Street Australia Limited (ABN 21 002 965 200)</li> </ul>
Investment management	<ul style="list-style-type: none"> <li>Altrinsic Global Advisors LLC</li> <li>American Century Investment Management, Inc</li> <li>Ardea Investment Management Pty Ltd (ABN 50 132 902 722)</li> <li>Ardevora Asset Management LLP</li> <li>BlackRock Investment Management (Australia) Limited (ABN 13 006 165 975)</li> <li>First Sentier Investors (Australia) IM Ltd (ABN 89 114 194 311)</li> <li>First Sentier Investors Realindex Pty Ltd (ABN 24 133 312 017)</li> <li>Franklin Advisers, Inc. (<i>novated from QS Investors LLC effective 7 August 2021</i>)</li> <li>GAM International Management Limited</li> <li>Goldman Sachs Asset Management International and Goldman Sachs Asset Management LP</li> <li>Hosking Partners LLP</li> <li>Hyperion Asset Management Limited (ABN 80 080 135 897)</li> <li>Insight Investment Management (Global) Limited</li> <li>Macquarie Investment Management Global Limited (ABN 90 086 159 060)</li> <li>Merlon Capital Partners Pty Ltd (ABN 94 140 833 683)</li> <li>Newton Investment Management Limited</li> <li>Patrizia Pty Ltd (ABN 68 008 636 717)</li> <li>QIC Limited (ABN 95 942 373 762)</li> <li>Quest Asset Partners Pty Limited (ABN 47 109 448 802)</li> <li>Resolution Capital Limited (ABN 50 108 584 167)</li> <li>Vicinity Funds Management Pty Ltd (ABN 62 167 606 939)</li> <li>Vontobel Asset Management, Inc</li> <li>Yarra Funds Management Limited (ABN 63 005 885 567)</li> </ul>
Foreign exchange (FX) agent	<ul style="list-style-type: none"> <li>Russell Investment Management Ltd (ABN 53 068 338 974)</li> </ul>
Custodial services	<ul style="list-style-type: none"> <li>State Street Australia Limited (ABN 21 002 965 200)</li> </ul>
Internal audit	<ul style="list-style-type: none"> <li>Commonwealth Bank of Australia (ABN 48 123 123 124)</li> </ul>



Find out more or log in at [oursuperfund.com.au](https://oursuperfund.com.au)



Call **1800 023 928** 8am–7pm, Mon–Fri or email via [oursuperfund.com.au/contact](https://oursuperfund.com.au/contact)



Post to **GPO Box 4303, Melbourne VIC 3001**

Taxation and accounting	<ul style="list-style-type: none"><li>• Mercer Outsourcing (Australia) Pty Ltd (ABN 83 068 908 912)</li><li>• Ernst &amp; Young (ABN 75 288 172 749)</li><li>• PricewaterhouseCoopers (ABN 52 780 433 757)</li></ul>
Financial advice	<ul style="list-style-type: none"><li>• Mercer Financial Advice (Australia) Pty Ltd (ABN 76 153 168 293)</li></ul>

## Additional service providers

Actuary	<ul style="list-style-type: none"><li>• L. Campbell, Towers Watson Australia Pty Ltd (ABN 45 002 415 349)</li></ul>
Auditor	<ul style="list-style-type: none"><li>• S. Smith, PricewaterhouseCoopers (ABN 52 780 433 757)</li></ul>
Claims advisory	<ul style="list-style-type: none"><li>• Mercer Consulting (Australia) Pty Ltd (ABN 55 153 168 140)</li></ul>
Financial planning	<ul style="list-style-type: none"><li>• Mercer Financial Advice (Australia) Pty Ltd (ABN 76 153 168 293 AFSL 411766)</li></ul>
Insurer	<ul style="list-style-type: none"><li>• AIA Australia Limited (ABN 79 004 837 861, AFSL 230043)</li></ul>
Investment asset consultant	<ul style="list-style-type: none"><li>• Towers Watson Australia Pty Ltd (ABN 45 002 415 349)</li></ul>
Investment management	<p><i>The trustee does not have outsourced agreements but does hold investments managed through the following additional investment managers:</i></p> <ul style="list-style-type: none"><li>• AMP Capital Investors Limited (managed through the AMP Wholesale Office Fund)</li><li>• Barwon Investment Partners Pty Ltd (managed through Barwon Institutional Healthcare Property Fund)</li><li>• Schroders Investment Management Australia Limited (managed through a Colonial First State Investments Limited fund, Schroders Real Return Fund)</li><li>• Towers Watson Investment Management (Ireland) Limited (managed through the Towers Watson Alternative Credit Fund)</li><li>• Fulcrum Asset Management LLP (managed through the AMX Feeder – Fulcrum – Risk Premia)</li></ul>
Legal	<ul style="list-style-type: none"><li>• Commonwealth Bank of Australia (ABN 48 123 123 124) – Legal Services, NSW</li></ul>
Tax Agent	<ul style="list-style-type: none"><li>• PricewaterhouseCoopers (ABN 52 780 433 757)</li></ul>



Find out more or log in at  
[oursuperfund.com.au](https://oursuperfund.com.au)



Call **1800 023 928** 8am–7pm, Mon–Fri  
or email via [oursuperfund.com.au/contact](https://oursuperfund.com.au/contact)



Post to **GPO Box 4303, Melbourne  
VIC 3001**